

# Customer Service & Intercultural Communication

## In the Hospitality Industry

The difference that makes the difference!

In addition to the given topics, the participants will experience a personal process of their further development. Rather, it is crucial to form a supportive attitude to achieve the goals.

Achieving success in an equal partnership, everyone can develop as well as happy and working with pleasure while staying healthy and vital

### General Topics to be addressed

Being successful in private and professional life with a corresponding quality of life is often a great challenge.

Sometimes even an "unthinkable" objective. Still, for many of us, being successful means having a great deal of opportunity to make a difference.

The constant demand for maximum and best performance triggers more and more stress, powerlessness and the feeling alone not to create. This leads to conflicts and as a result depression and burnout. We offer this training course to support you in your job professionally, personally and privately.

### Best for

This module targets the Hospitality Industry, its staff starting from the waiters up to Managerial levels.

### Duration:

3 days

